

Quality Management System – Assurance Manual

QUALITY ASSURANCE - POLICY STATEMENT

Quality is a commitment by the management for company policy. To ensure that this policy is clearly defined, understood, and effectively implemented at all stages of the company's operations, a documented quality system has been developed to comply with the requirements of ISO 9001:2015 to which this manual is correspondingly referenced.

The Manual specifies the organisation and procedures upon which the Company policy is based. The procedures, which apply to all products of the Company, have been authorised by the undersigned and must be adhered to for the relevant activity at all stages of the company's operations.

All the Companies procedures are relevant to the expectations and needs of the Customers, and the Company.

The Company reviews this policy, and the quality objectives are set at the Management Review Meeting. The Company is committed to a continuous improvement programme.

A copy of this statement will be issued to all employees of the Company.

This policy statement and the quality manuals will be reviewed at the Management Review Meeting.



Mark Penketh
Managing Director
Penkeths Limited

Date: 5th January 2023

Requirement: ISO 9001:2015

5.2 Quality Policy

Company Procedure Reference:

All